



**Announcement 16-46**

**Date: December 5, 2016**

**Topic: Hours of Operation for 2016 December Holidays**

Please note the hours of operation for Best Effort, Bulk, AOT and DT Commitment Options:

Friday, December 23<sup>rd</sup>, 2016

Hours	
Bulk and DT	Close at 11:00 a.m. PT
Best Efforts** & AOT	Close at 12:00 noon PT

Monday, December 26<sup>th</sup>, 2016

Hours	
Bulk and DT	Closed
Best Efforts & AOT	Closed

Friday, December 30<sup>th</sup>, 2016

Hours	
Bulk and DT	Close at 11:00 a.m. PT
Best Efforts** & AOT	Close at 12:00 noon PT

Monday, January 1<sup>st</sup>, 2017

Hours	
Bulk and DT	Closed
Best Efforts & AOT	Closed

*\*\*Best Efforts phone support will close at 12:00 p.m. PT. E-mail support available until 3:00 p.m. PT.*

Except as noted above, PennyMac hours of operation will be business as usual.

Please contact your Sales Representative with any questions.